

Overview :

This application is boon for people finding difficulties in managing their incoming enquiries from various sources and their replies to them. Enquires are the source of growing business in any areas of life. Be it a small business or a large enterprise.

Research shows that there is a huge market / need for such application which can manage the business enquires and handle them effectively. Companies are making huge losses as their enquires go unattended or not properly responded.

Sapphire - CRM takes care of the complete requirement and provides total solution for such need from any quarter of business segment.

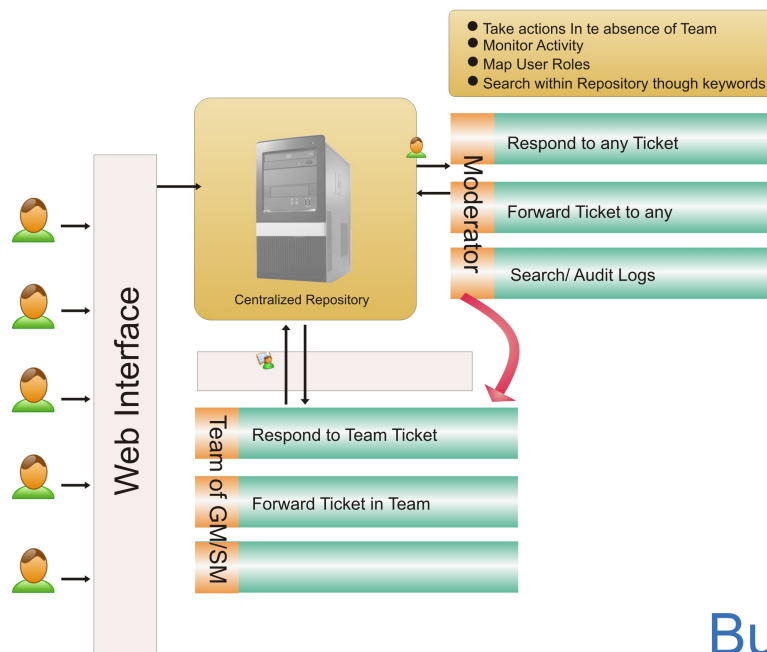
The specifications are as under :The enquiry management system is a web based application using latest DOT NET technologies of development platform on Windows OS and SQL Database.

Field Users	Staff	Moderator
<ul style="list-style-type: none"> • Raise ticket • View Own Ticket History • Change his /her Details 	<ul style="list-style-type: none"> • Respond to Team Ticket • Forward Ticket 	<ul style="list-style-type: none"> • Respond to ALL Ticket • Forward Ticket • Audit log • Search with Keywords

Business Suite - CRM - Unique Features :

Enterprise Solution	CRM - SaaS	Monitoring & Auditing
Microsoft	i- Phone App. Development	Enterprise Mobility
Oracle Database	Security Solution	Decision Support
Business Intelligence	ERP Implementation	Data Warehouse
Quality Assurance	Data Modeling	Secured VPN solutions
Offshore Project Outsourcing	Enterprise App. Integration	SAP Extractor
BW Consulting	Project Planning	Application Integration
Remote Management	Technology Consultation	Software Development

Field Force Forum



Business Suite